



The Assistance Fund™

PROVIDER BILLING RESOURCE GUIDE

The Assistance Fund (TAF) is an independent 501(c)(3) charitable patient assistance organization dedicated to providing financial assistance to patients with life-threatening, chronic, and rare diseases. TAF offers more than 90 disease programs to help underinsured patients and their families with their copayments, coinsurance, deductibles, and other health-related expenses.

HOW DO I BILL THE ASSISTANCE FUND?

TAF contracts with AlphaScrip for pharmacy claims and Florida Health Administrators (FHA-TPA) for medical claims. You can view your patient's new Member Number and Group Number by using the TAF Member Card Lookup Tool located at: <https://tafcares.org/memberscardlookup>.

Pharmacy Claims:

All pharmacy claims must be submitted to AlphaScrip. TAF's preferred billing method is electronic claims submission. AlphaScrip will issue appropriate claims processing information to support the cost of a patient's claim. If you cannot bill TAF electronically, submit your claim on a Universal Claim Form or CMS-1500 by fax or mail using the AlphaScrip contact information below.

- **Member Number:** Provided by The Assistance Fund
- **Group Number:** Provided by The Assistance Fund
- **PCN:** AS
- **Rx BIN:** 610600
- **Processing Code:** 08

AlphaScrip

5080 N 40th St.
Suite 339
Phoenix, AZ 85018

Ph: (877) 274-3244
Fax: (602) 840-9508

Medical Claims:

All medical claims must be submitted to Florida Health Administrators (FHA-TPA). TAF's preferred billing method is electronic claims submission. If you cannot bill TAF electronically, submit your claim on a Universal Claim Form or CMS-1500 by fax or mail using the FHA-TPA contact information below.

- **Member Number:** Provided by The Assistance Fund
- **Group Number:** Provided by The Assistance Fund
- **Payor ID:** 86753

Please note: Claims submitted to the inappropriate administrator will not be paid.

Florida Health Administrators

Payor ID 86753
P.O. Box 21426
Eagan, MN 55121

Ph: (866) 236-2673
Fax: (954) 901-2711
W: <https://fhatpa.net/co-pay-assistance-providers>



Headquarters
8427 Southpark Circle,
Suite 100
Orlando, FL 32819
T: (855) 845-3663
F: (833) 789-1228

ADDITIONAL QUESTIONS?

Please visit our Provider FAQ page at tafcares.org/billing to read answers to questions we frequently receive from pharmacies and providers about the claims submission process.

You may also contact a Patient Advocate at (855) 845-3663, Monday through Friday, from 8 a.m. to 7 p.m. ET. Our virtual assistant, Violet, is available 24 hours a day, seven days a week at tafcares.org.