The Assistance Fund™

WORK WITH US TO SEE THE DAY WHEN NO PERSON GOES WITHOUT TREATMENT BECAUSE OF AN INABILITY TO PAY

At The Assistance Fund (TAF), our vision is to see the day when no person goes without treatment because of an inability to pay. Since 2009, we've been making that dream a reality for more than 160,000 patients across the country.

We provide qualifying patients with financial assistance for the FDA-approved medications that treat their specific disease, including copayments, coinsurance, deductibles, health insurance premiums, and incidental medical expenses. We offer nearly 80 disease programs, and we are continuing to grow.

We work together with thousands of providers across the country to help patients, offering a seamless process from application to payment.

"I've only had positive experiences with The Assistance Fund (TAF). TAF has such a simple and seamless online application process. It was so easy for me to apply on behalf of my patients and monitor their support. Thank you, TAF!"

-TAF Provider

NO CAPS; YEAR-ROUND COVERAGE

Once a patient is enrolled in one of our disease programs, their coverage lasts the entire calendar year. We carefully review and allocate our funds to ensure that all patients keep coverage throughout the year and there is no cap on the amount of assistance a patient receives in a calendar year after they are approved and enrolled in a TAF program.

CONTACT US

If you have questions or would like to connect with Christina Abbene, our Senior Manager of Operational Quality and Program Management, please email Christina.Abbene@tafcares.org or call 407-363-1601. We're always here to help.

The Assistance Fund™

Headquarters
4700 Millenia Blvd., Suite 410
Orlando, FL 32839
T: 855-845-3663
F: 833-865-3757

Washington, DC, Office
655 15th St. NW, Suite 502
Washington, DC 20005

Our Disease Programs

TAF manages nearly 80 disease programs in the below branches of medicine:

- Allergy/Immunology
- Autoimmune
- Cardiovascular
- Dermatology
- Endocrinology
- Gastrointestinal
- Genetic
- Hematology
- Immunodeficiency
- Infectious Disease
- Metabolic Disorders
- Nephrology
- Neurology
- Oncology
- Ophthalmology
- Pulmonary
- Rheumatology

Visit tafcares.org to view the full list of disease programs.

Disease Program Waitlists:

If a disease program is not accepting new applicants, eligible patients may join the program's waitlist. TAF's disease program waitlists allow patients to enroll on a first-come, first-served basis when new funding becomes available. Learn more: https://tafcares.org/wait-list-faq/

Refer Your Patients to TAF

We will need: Name, U.S. address, phone number, date of birth, insurance, prescription information, diagnosis, household size, income, and confirmation of citizenship or legal residency.

To start the application process, you can:
- Visit our website https://tafcares.org/
  i. Complete the electronic application form or paper application
  ii. Scan and upload a completed paper application into our electronic document upload system
- Call to speak with a Patient Advocate to apply over the phone: 855-845-3663
- Fax paper applications to: 833-865-3757
- Mail paper applications to:

  The Assistance Fund
  4700 Millenia Blvd.
  Suite 410
  Orlando, FL 32839

The Approval Process

Provider Applying on Behalf of Patient

Once TAF receives a patient's application, we review it against the program criteria. If the patient meets initial program eligibility, conditional approval may be granted.

Conditional approval gives patients 30 days of immediate assistance for open programs where funding is available. To receive assistance beyond 30 days, patients must submit a completed, signed application and agreement to program terms and conditions.

Patient Applying

If patients apply online and meet all eligibility criteria, they must agree to program terms and conditions by providing an electronic signature before they will be approved for the calendar year (unless otherwise specified for the applicable program).

Billing Information

Pharmacy Claims

We contract with AlphaScrip for pharmacy claims. Please submit the below information to them. If you experience processing issues, please call AlphaScrip's help desk at: 877-274-3244.

- Member Number: Provided by TAF
- Group Number: Provided by TAF
- PCN: AS
- Rx BIN: 610600
- Processing Code: 08

Medical Claims

We contract with Florida Health Administrators (FHA-TPA) for medical claims.
Payer lD: 86753
Website:
https://fhatpa.net/co-pay-assistance-providers

We're Here to Help

Our Patient Advocates are available Monday – Friday, 8 a.m. – 7 p.m. ET via:

- Call 855-845-3663 to speak with a Patient Advocate
- Use our online chat feature https://tafcares.org/
- Use our self-service telephony menu anytime by calling: 855-845-3663 Go to the provider menu and enter the patient's Member Number and date of birth to obtain member program status and coverage dates.

Member Card Lookup Tool

Use TAF's Member Card Lookup Tool on our website to search for a patient's Member Number for claims processing. Enter either a patient's legacy cardholder identification number or their Member Number, along with their date of birth, to see:

- Patient's status (active or inactive)
- "Coverage to" date
- Current member number and group number
- Billing information

Access the Member Card Lookup Tool at:
www.TAFcares.org/membercardlookup

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