



## PROVIDER BILLING RESOURCE GUIDE

The Assistance Fund (TAF) is an independent 501(c)(3) charitable patient assistance organization dedicated to providing financial assistance to patients with life-threatening, chronic, and rare diseases. TAF offers nearly 80 disease programs to help underinsured patients and their families with their copayments, coinsurance, deductibles, and other health-related expenses.

### HOW DO I BILL THE ASSISTANCE FUND?

TAF contracts with AlphaScrip for pharmacy claims and Florida Health Administrators (FHA-TPA) for medical claims. Effective January 1, 2019, all active patients were issued a new Member Card, which includes their new Member Number and Group Number. You can view your patient's new Member Number and Group Number by using the TAF Member Card Lookup Tool located at: <https://tafcares.org/membereardlookup>.

#### Pharmacy:

TAF's preferred billing method is electronic claims submission. AlphaScrip will issue appropriate claims processing information to support the cost of a patient's claim. If you cannot bill TAF electronically, submit your claim on a Universal Claim Form or CMS-1500 by fax or mail using the AlphaScrip contact information below.

- Member Number: Provided by The Assistance Fund
- Group Number: Provided by The Assistance Fund
- PCN: AS
- Rx BIN: 610600
- Processing Code: o8

#### AlphaScrip

5080 N 40th St.  
Suite 339  
Phoenix, AZ 85018

Ph: 877-274-3244  
Fax: 602-840-9508

#### Site of Care/Infusion Centers:

TAF's preferred billing method is electronic claims submission. If you cannot bill TAF electronically, submit your claim on a Universal Claim Form or CMS-1500 by fax or mail using the (FHA-TPA) contact information below.

- Member Number: Provided by The Assistance Fund
- Group Number: Provided by The Assistance Fund
- Payor ID: 86753

#### Florida Health Administrators

Payor ID 86753  
P.O. Box 21426  
Eagan, MN 55121

Ph: 866-236-2673  
Fax: 954-901-2711  
W: <https://fhatpa.net/co-pay-assistance-providers>

### ADDITIONAL QUESTIONS?

Please visit our Provider FAQ page at [tafcares.org/billing](https://tafcares.org/billing) to read answers to questions we frequently receive from pharmacies and providers about the claims submission process.

You may also contact a Patient Advocate at 855-845-3663, Monday through Friday, from 8 a.m. to 7 p.m. ET.



Headquarters  
4700 Millenia Blvd., Suite 410  
Orlando, FL 32839  
T: 855-845-3663  
F: 833-865-3757

Washington, DC, Office  
655 15th St. NW, Suite 502  
Washington, DC 20005