



43,800 HOURS.

1,825 DAYS.

260 WEEKS.

60 MONTHS.

5 YEARS OF MAKING ACCESS A REALITY®

This is how we spent our time.

Time Well Spent.

As we celebrate five years of Making Access a Reality, we are proud to share some milestones with you:

- Since inception in 2009, we have provided financial assistance to more than 34,000 patients.
- We developed a Medical Advisory Board who provide advice and support to enable us to better serve our patients.
- We added 14 new programs to grow the base of those we assist and continue to diversify our funding streams.
- We've continued our commitment to being honorable stewards of our donations. We promise that \$0.91 of every dollar donated goes directly to patient care.
- We established an endowment to ensure the sustainability of our commitment to our patients.

Along with the passion and talents of our Board of Directors, Medical Advisory Board, leadership team, staff and volunteers we envision even greater things in the next five years. We are driven to help patients by removing the financial obstacles they face and help them on their journey toward wellness and optimum health.

Our vision for the next five years includes strengthening and growing our current programs, increasing donations and building more national collaborations.

I'm grateful to have the opportunity to lead such a remarkable organization and hope you will join us and envision the day when no person goes without medication due to an inability to pay.

> MARK MCGREEVY CHIEF EXECUTIVE OFFICER

BOARD OF DIRECTORS

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MEDICAL ADVISORY BOARD

Robert Bermel, M.D. Cleveland Clinic

Steven Roshon, M.D., FACP Cleveland Clinic The Assistance Fund is a non-profit organization that envisions the day when no person goes without medication due to an inability to pay.

Since our inception in 2009, we have been committed to providing access to advanced therapies, education and financial aid for children and adults with chronic and life-threatening disesases in the United States, D.C. and Puerto Rico. Serving more than 34,000 patients and raising more than \$220 million - we are committed to Making Access a Reality®.

In this report...
Helping Patients in Every Season
Beyond Business Hours & Into the Community
Our Supporters
Stories from Our Patients
Five Ways You Can Help
Our Financials
Future Access



Changing with the Seasons

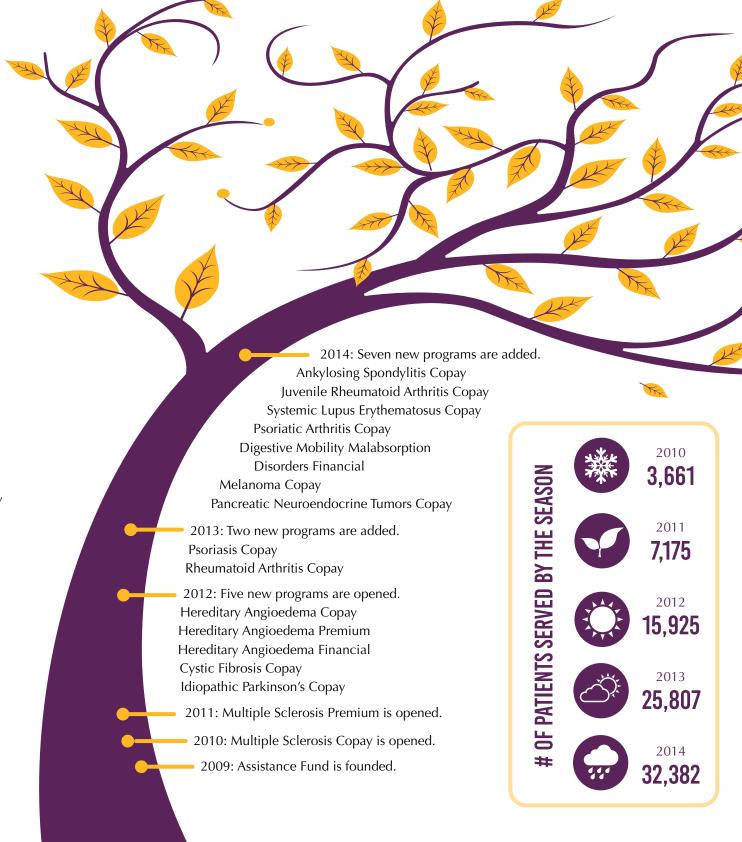
Co-pays. Deductibles. Insurance Premiums.

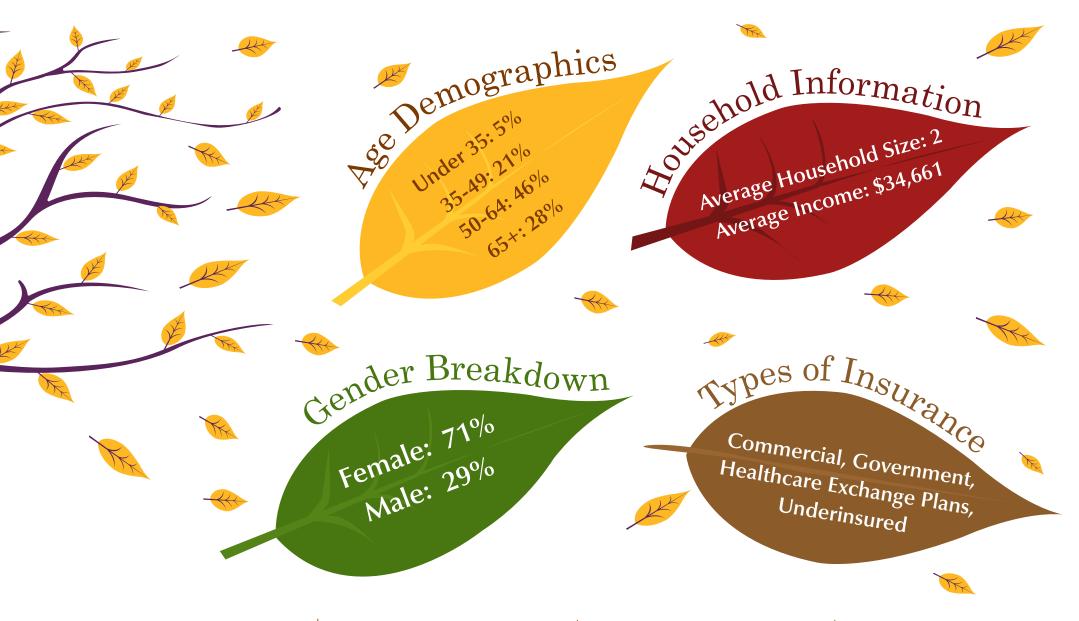
Call them what you will, they often stand
between access to greatly needed medications
and the patients who desperately need them.

And although a disease may be chronic, the
inability to access life-saving medications
shouldn't be.

As the landscape of healthcare changes, so does the needs of our patients. We continually adapt to these changes by adding new resources, programs and funding opportunities to our portfolio. In addition to adding more than 14 new programs since inception, we have also included assistance with premium payments as well as incidentals to our lineup of copay assistance programs and education programs.

We will continue to provide financial support to patients who are critically or chronically ill any time, any day...any season.





COPAY ASSISTANCE PROGRAMS: Provide eligible underinsured individuals with financial assistance to cover all or part of the individuals' out-of-pocket cost for the supported medications.

ASSISTANCE PROGRAMS: Assist those who have health insurance but need help paying for their out-of-pocket premiums for private, independent, COBRA or government health insurance

coverage plans.

HEALTH INSURANCE PREMIUM

FINANCIAL ASSISTANCE PROGRAMS:

Provide financial assistance for other related medical expenses including basic healthcare needs to children and adults. EDUCATION PROGRAMS: Raise awareness about the

Raise awareness about the assistance programs we offer through private and public speaking engagements, and strategic partnerships.



Chelsea's Story 'Boo Boos Be Gone!'

My daughter, Chelsea is 2 years old and has Cystic Fibrosis. She takes many medications and we had been having issues getting her expensive medication. I recently was notified by my commercial insurance/specialty pharmacy that I would have a co-pay for her Pulmozyme every month. I was lost and did not know what to do. I sat at my desk at work crying for three weeks. I was not eligible for the manufacturer's co-pay assistance program and had not heard back from a couple others I had applied to. At that point it was either pay my bills and let my daughter suffer or pay the co-pay and possibly be disconnected. I found the Assistance Fund in a last chance effort to just find some help. The applications process was very simple and before you know it Chelsea was approved and we were able to get her medication. I just want everyone at this organization to know, you touched my heart. All I could do is cry and be happy that God sent me a guardian angel like you. Thanks EVERYONE at the Assistance Fund! To you, I am forever indebted.

Yolanda H.
CHELSEA'S MOM



"Choose a job you love, and you will never have to work a day in your life" – Confucius

As a patient advocate, taking inbound calls is not just "a job" that is focused Monday through Fridays. We encourage our patients to call us daily, weekly or monthly to express that we are here to make a difference. I love to hear a voice on the other end and automatically know who is calling without having to type in a phone number or ask for their account ID. This provides a higher level of trust from our patients by building one-on-one relationships allowing me to solve the situation and eliminate some stress in their daily lives.

The most rewarding aspect of my job is waking up every morning feeling thankful that I am one of the six patient advocates that work for an incredible organization. Our patient stories touch my heart.

There was one phone call that was extremely memorable. An elderly female called and I was expecting to help solve a situation for her. To my surprise, she simply called to exchange conversation. It was mentioned that she has no family left to talk to as her kids are all grown doing their own things while she resides in a nursing home. The Assistance Fund has been paying for her medication copays since 2013. She shared that she had never been able to feel so comfortable speaking with someone from an organization as she did with me. By the end of our conversation, she said that the Assistance Fund IS her family.





AVERAGE RESPONSE TIME

Less than 30 Seconds



OF PHONE CALLS ANSWERED

2014: 79,101 2013: 60,849 2012: 39,084 2011: 15,179 2010: 10,098



OF CLAIMS PROCESSED

2014: 121,851 2013: 104,627 2012: 76,192 2011: 39,307 2010: 7,386





Baterby's Winter Park, FL

Baterby's Art Gallery hosted several VIP events throughout the year and chose the Assistance Fund to be the beneficiary on numerous occasions in 2014. Always a stellar gathering with wine, hors d'oeuvres, fine art and sometimes live paintings!



CBI Baltimore, MD

The 15th Annual Patient Assistance and Access Programs with CBI is a three-day conference to network, collaborate and learn from thought-leaders on the latest trends, technology and regulations. Our goal is to provide the best patient assistance and access to our patients throughout the nation.



Dreamforce San Francisco, CA

Our staff joined over 150,000 people to ride the wave to the future. Salesforce is a customer relationship management system that we use at the Assistance Fund. We attended this conference to learn about new Salesforce features and to connect with industry leaders and product experts. In doing so, we are making our Patient Advocates' jobs easier, adding efficiency to the process of calls and reducing call time.



United for a Cure! Keystone, CO

We attended and participated in the 30th anniversary of the national Juvenile Arthritis

Conference in Keystone, CO.

The four-day education event focused on health, wellness and fun for children affected by juvenile arthritis and other dieseases.

Families learned about the power of people coming together, united for a common cause.

What a great week we had!



Back to School Drive Orlando, FL

Our employees participated in a "School Supply Drive" to support Devereux. The goal was to donate backpacks and school supplies to help send Devereux kids back to school and ready to learn. For a child, a backpack and school supplies are symbols of inspiration and possibilities. Devereux Florida is the largest non-profit provider of mental health, developmental disabilities, and children welfare services to children and families in the nation.



Our journey continued with the success of our 3rd annual Carnavalia - A Celebration of Life! presented by QmedRx. Our journey to 'Spain' drew 500 'travelers' and raised more than \$350,000!

Guests were welcomed and walked down the living red carpet with glamorous glimpses of Spain. The PNC Bank VIP Party included matadors on stilts and the Sangria Lady whose dress was adorned with Sangria by Barefoot Wine and Bubbly. The unforgettable production by JMBest Entertainment and Hardrive Productions highlighted stellar costuming with flamenco music and dance, violinist and pole dancing duo, and much culture with famous tracks like Bamboleo and Malagueña. It was a remarkable evening where modern met vintage ("modage") in entertainment, cuisine, décor and a variety of auction items for all!

We invite you to continue the journey with us to a place where good health thrives and no one is denied medication becuase of an inability to pay. Carnavalia 2015 will travel to 'Thailand' on September 25, 2015 at the Rosen Shingle Creek.

We hope to see you there!

BEYOND BUSINESS HOURS AND INTO THE COMMUNITY | 2015



























Our Supporters

Your generosity is timeless.

OUR SUPPORTERS | 2015

4Rivers Smokehouse Acme Cleaners Advanced Care Scripts, Inc. Alex and Ani American Ghost Adventures Aon Foundation Arthritis Foundation, Inc. | Florida Chapter Arthur Murray Orlando AssistRx Balance Orlando Massage and Structural Therapy Barefoot Wine & Bubbly Barker Specialty Orlando Baterby's Art Gallery BioPlus Specialty Pharmacy Services, Black Diamond Ranch BodyCheckJournal.com Bongos Cuban Cafe BriovaRx Buca di Beppo Card Cubby Cason Photography Celebration Golf Club Central Florida Zoo Cheesecake Factory Coliseum of Comics Combined Federal Campaign Communication Xperts, LLC Covington Associates, LLC Cubist Pharmaceuticals Daye Appraisers & Consultants LLC Design Specifications Dolphin Plus Dyax Corp. EMD Sorono, Inc. **Encore Creations** Ethos Vegan Kitchen E-Z Rent-a-Car, Inc. FinnHenrys Firefly Yoga Company Flippers Pizzeria Florida Hospital Medical Center Florida State Employee Charitable Campaign Gatorland Genzyme Corp. GoodSearch Graham Holdings Grothusen Farms Harper Family Charitable Foundation Hemingway Home & Museum Hilton Orlando House of Blues Howl at the Moon Orlando Ideal Image Laser Hair Removal IFly Orlando ImpressInk Interval International Ipsen Pharmaceutical Company Janssen Biotech, Inc. John Michael Events Kennedy Space Center La Quinta Inn & Suites Convention Langston, Hess, Augustine, Hussey,

Greenhill & Moyles, P.A

Luma on Park

Mad Cow Theatre

Martin Tax Services

Mediterranean Blue

Maggiano's Little Italy

Jeffrey Adam Pamela Adriance Lisa Agabiti Millennium Pharmaceuticals, Inc. Carol Albert Frances Albrecht Julie Alexander Dianne Alfageh Novartis Pharmaceuticals Corporation Adrienne Allen Justin Allen Kathleen Altrogge Shirley Anderson Nancy Andolina Orange County Regional History John Arie Justin Aronson Orlando City Soccer Foundation Bertha Arreygue Deborah Ashcraft, DMD, PC Ritchie Ashley Mavis Aston-Hunt lanet Avans Mark Ax Pamela Baker Robert Baker Kathryn Balach Martin Balderama Janet Bandura Beulah Baptiste Pritchard Sports & Entertainment Joanne Barcomb Margaret Barlett Curtis Barnebey Harvey Barr Nancy Batista Peter Bauer John Baxter T. Beachler Ioseph Beausoleil Hope Beisinger Michelle Bell Emily Bell Robert Bellman SeaWorld Parks & Resorts Orlando Ierry Bello Pat Berndt Teresa Bernstein Charles Billings Iim Bina Patricia Bins Stephanie Blackburn Sweet! By Good Golly Miss Holly Michael Blackwell Teva Pharmaceutical Industries Ltd. Randolph Blank Linda Bledsoe The Charles Hosmer Morse Museum Rosalvn Bleeke Teresa Blixt Charles Boburka The PNC Financial Services Group Rebecca Bockmon Steve Bockstahler The Ritz-Carlton Orlando, Grande Linda Boedeker loe Bold **Edward Bolduc** Lawrence Bonavita Samuel Bonawitz Bettie Bonds Aimee Boothe Doris Boris Charles Bosak Ir Alice Boyd Maureen Boyd Sheryl Boze Tillman Branson David Breeden C.D. Brice Scott Brice Gabriel Brillante

Susan Bristol

Marilyn Britchkey

Mercedes-Benz of Orlando

Metropolitan by Como

New York Yankees

Nutrishare, Inc.

Orlando Magic

Orlando Power Yoga

Orsini Healthcare

Orlando Repretory Theatre

OUC - The Reliable One

Park Lane lewelry, Inc.

Pia Esthetics Day Spa

Planet Hollywood

Premier Designs

Group

OMedRx

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Rogue Pub

Rustic Cuff

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of Art

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Boulevard

Tiiuana Flats

Timothy's Gallery

Santoni Law, P.A.

Silpada Foundation

Stokes Farm & Ranch

SunTrust Foundation

Tharpe Foundation

The Deitz Family Trust

Theme Street Pictures

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US WorldMeds, LLC

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Walt Disney World Co.

Winter Park Playhouse

Vestal & Wiler, CPAs

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XYMOGEN

Wildtree

Universal Orlando Resort

The Resort on Cocoa Beach

The Westin Orlando Universal

Southwest Airlines Company

Sophie & Trey

Ripley Family Trust

Rosen Hotels & Resorts

Rov's Restaurant #3004

PSAV

Orlando Shakespeare Theatre

Pirate's Cove Adventure Golf

Otego Auction Technology

Questcor Pharmaceuticals, Inc.

NV Designs

Center

Nixon Peabody LLP

NPS Pharmaceuticals, Inc.

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Michael Flaherty

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OUR SUPPORTERS | 2015

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Delpha Rose

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Every effort was made to correctly list names of all volunteers and partners. If your name is misspelled or omitted, please accept our apology and notify us as soon as possible.

GAIL ROBISON

I am fortunate to receive financial assistance from the Assistance Fund. I have been a recipient of their generosity for years and would not be able to do the things I do now had it not been for their support and assistance. Living on a limited income is difficult enough without having to worry about the deterioration of my health because I can't afford my medications. They stepped in and within minutes I was on my muchneeded therapy and am leading a much happier life. My gratitude goes beyond a simple thank you. I have included the Assistance Fund in my will. It is a way to truly say thank you and to be able to pay the generosity forward to someone else who needs it. I encourage everyone to consider a monetary gift to the Assistance Fund and add them to your will so the legacy of helping thousands can continue.

DR. SCOTT HAMBLIN

As a physician and a donor, I am happy to know that \$0.91 of every dollar donated goes directly to patient care. To know that the Assistance Fund operates on just \$0.09 per dollar is humbling. I see patients every day who are in dire need of financial assistance to continue to receive their lifesaving, high-cost medications and I know I can sleep at night knowing organizations like the Assistance Fund are there to help.

JASON ROBLEE

I had the wonderful opportunity to attend a fundraiser hosted by the Assistance Fund. Their gala entitled Carnavalia is a wonderful celebration of life where donors, sponsors, community leaders, healthcare professionals and others get together in a festive atmosphere and raise funds for those who rely on them to survive. I have a personal interest as my mother suffers from Multiple Sclerosis. Not only was I a sponsor of the event but I am volunteering on the steering committee for the gala to make sure the event continues to grow and support even more patients. To celebrate the successes of such a fantastic organization is one thing. To celebrate in such a fun, meaningful way is something you must experience and support.







THE POWER OF THE PLEDGE

Did you know that by committing to making a series of donations, even over a period of several years, you can be recognized as if you had given the combined total all at once? A pledge to donate \$5,000 annually for five years, for example, will be recognized as a gift of \$25,000. Such a commitment can allow you to select a gift you might not be able to fulfill otherwise. By combining yearly gifts into a multi-year pledge, donors have a greater impact on the Assistance Fund and our patients.



HONOR SOMEONE SPECIAL

A tribute gift to the Assistance Fund is both a meaningful way to honor a special friend or loved one while ensuring those in need of life-saving medication continue to receive their therapies.



FOUNDER'S LEGACY CIRCLE

Our Founders Legacy Circle recognizes the generosity of all those who have chosen to leave a legacy gift, of any amount, to our organization through estate or planned gifts. Members of our Founders Legacy have made a commitment to the Assistance Fund and the thousands of patients we serve. Gifts to our Legacy Fund are critical to enable us to change lives today, tomorrow and well into the future.



VOLUNTEER

Volunteering can be a deeply rewarding experience where you can make immediate and lasting change by improving lives and building a stronger community. The volunteer opportunities at the Assistance Fund are as diverse as our patients. We ask you to look into joining one of our fundraising committees or our board of directors.



SPREAD THE WORD

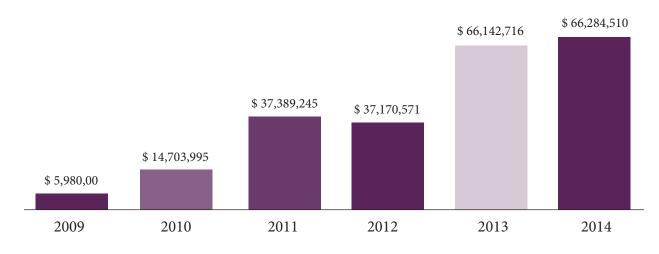
There are so many ways you can help us spread the word about the Assistance Fund and the help we offer patients. Like us on Facebook. Follow us on Twitter. Share our videos on YouTube. Join us on LinkedIn. Forward our newsletter to your friends and coworkers. Or simply tell someone how we help patients live a better quality of life!

OUR FINANCIALS | 2015

Our donors' generous support allowed the Assistance Fund to have an incredible five years of Making Access a Reality helping more than 34,000 patients and providing more than \$220 million in program services. Since inception in 2009, we have increased the number of patients receiving assistance from 3,661 to more than 32,000 each year. We continue to be diligent in our efforts to reduce costs and increase assistance to patients. We are proud to share a few financial highlights:

- To ensure continuity of care, we provide patient's financial assistance through the end of each calendar year that they are approved.
- We continue to receive unqualified audits; a staple of our good stewardship of our donations.
- We established an endowment fund to ensure the sustainability of our programs for our patients.
- \$0.91 of every donated dollar goes directly to patient care. We are working diligently to get this to 100%.

The financial information here provides a brief overview of our finances for 2009-2014. Please refer to our audited financial statements for a full set of statements and accompanying footnotes for a more complete understanding of our financial strength.



Yearly Contributions by Calendar Year

The Assistance Fund, Inc. Statements of Financial Position

June 30, 2014 and 2013 (Fiscal Year)

ASSETS

CURRENT ASSETS			2014		2013
	Cash and cash equivalents	\$	37,400,284	\$	36,167,168
	Investments		13,025,380		12,875,909
	Contributions Receiveable		1,620,000		
	Prepaid expenses and other current assets		73,777		23,022
	TOTAL CURRENT ASSETS	_	52,119,441		49,066,099
	PROPERTY AND EQUIPMENT	_	181,955		218,499
	TOTAL ASSETS	\$	52,301,396	\$	49,284,598
	LIABILITIES ANI	- N	ET ASSETS		
LIABII	LITIES				
	Accounts payable	\$	296,675	\$	240,247
	Accrued expenses		93,241		30,881
	Claims payable		845,668		666,660
	Other current liabilities		27,472		21,005
	TOTAL LIABILITIES		1,263,056		958,793
NET A	SSETS				
	Unrestricted		7,124,796		5,816,743
	Temporarily restricted		43,913,544		42,509,062
	TOTAL NET ASSETS		51,038,340		48,325,805
	TOTAL LIABILITIES AND NET ASSETS		52,301,396		49,284,598



As a Silver-level GuideStar Exchange participant, our organization demonstrates a commitment to transparency.



It's our promise.

We will make sure that \$0.91 of every donated dollar goes directly to fulfill our mission. We are working hard to make this 100%.

Questions?

Feel free to contact us and we'll be happy to share with you how we are being good stewards of your donations.

access@assistfund.org

43,800 HOURS.

1,825 DAYS.

260 WEEKS.

60 MONTHS.

5 YEARS OF MAKING ACCESS A REALITY®

This is how we spent our time.

OUR FUTURE LOOKS BRIGHT. WE NEED YOU TO MAKE IT BRIGHTER.

How will you spend your time?