

# PROVIDER BILLING RESOURCE GUIDE

The Assistance Fund (TAF) is an independent 501(c)(3) nonprofit organization dedicated to providing financial assistance to patients with serious and chronic diseases. TAF has programs for copay assistance, insurance premiums, incidentals and health care expenses that help patients and families by providing financial assistance for their copayments, coinsurance, deductibles, and other health-related expenses.

## HOW DO I BILL THE ASSISTANCE FUND?

The Assistance Fund (TAF) contracts with Alpha Scrip for Pharmacy Claims and Florida Health Administrators for Medical Claims. Effective January 1, 2019, all active patients were issued a new Member Card which will include their new Member Number and Group Number. You are able to view your patient's new Member Number and Group Number by using the TAF Member Card lookup tool located at <https://tafcares.org/membcardlookup>.

### Pharmacy:

TAF's preferred method of billing is with electronic billing information. Alpha Scrip will issue appropriate claims processing information to support the cost of the patient's claim. If you cannot bill TAF electronically, submit your claim manually on a Universal Claim Form or CMS-1500 by fax or mail using the Alpha Scrip contact information below.

- » Member Number: Provided by The Assistance Fund
- » Group Number: Provided by The Assistance Fund
- » PCN: AS
- » RX BIN: 610600
- » Processing Code: 08

#### Alpha Scrip

5080 N 40<sup>th</sup> St. Suite 339  
Phoenix, AZ 85018

Ph: 866.897.2833  
Fax: 602.840.9508

### Site of Care/Infusion Centers:

TAF's preferred method of billing is with electronic billing information. If you cannot bill TAF electronically, submit your claim manually on a Universal Claim Form or CMS-1500 by fax or mail using the Alpha Scrip contact information below.

- » Member Number: Provided by The Assistance Fund
- » Group Number: Provided by The Assistance Fund
- » Payor ID: 86753

#### Florida Health Administrators

Payor ID 86753  
P.O. Box 21426  
Eagan, MN 55121

Ph: 866.236.2673  
Fax: 954.901.2711  
Website: [TAFcares.org/billing](https://tafcares.org/billing)

## ADDITIONAL QUESTIONS?

Please visit our Provider FAQ page at <https://tafcares.org/providers/faqs/> for some commonly asked questions we receive from pharmacies and providers about the claims submission process.

You may also contact a Patient Advocate at 855.845.3663, Monday through Friday, from 9 a.m. to 6 p.m. ET.

The Assistance Fund  
4700 Millenia Blvd., Suite 410  
Orlando, FL 32839

Phone: 855 845 3663  
Fax: 833 865 3757  
Web: TAFcares.org